



Bharath
INSTITUTE OF HIGHER EDUCATION AND RESEARCH

(Declared as Deemed-to-be University under section 3 of UGC Act, 1956)
(Vide Notification No. F.9-5/2000 - U.3, Ministry of Human Resource Development, Govt. of India, dated 4th July 2002)



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SREE BALAJI COLLEGE OF PHYSIOTHERAPY

CONSTITUENT COLLEGE OF BIHER

BHARATH INSTITUTE OF HIGHER EDUCATION AND RESEARCH

Accredited 'A' Grade by NAAC

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GRIEVANCE REDRESSAL MECHANISM & COMMITTEE

GOVERNANCES REDRESSAL COMMITTEE

OBJECTIVES GOVERNANCES REDRESSAL COMMITTEE

Grievance redressal committee deals with the collected complaints in order to be sorted out every 3rd Saturday of the month.

Grievance Redressal Committee 2021-2022

	2021-2022
DESIGNATION	Name Of The Faculty
The Principal	Dr. S.S.Subramanian
Vice principal	Mr. T.R. Saravanan
Asso. Professor	Mr. BakthaprabuDas
Administrative Staff	Mrs.Vilasini

STUDENT'S GRIEVANCE REDRESSAL CELL:

The college is committed to providing a congenial and educational atmosphere for learning and personal growth of students. Besides other welfare measure or grievance mechanism is created to encourage students to express individual and group concerns related to academic and non-academic concern.

The grievance mechanism is in place through the provision of three boxes;

A grienave box (yellow colour) , a suggestion box (green colour) and a complaint box black colour for sexual harassment placed near the principal's office wide publicity is

given to drop their grievances letters into the respective box. This will facilitate the firsthand information on grievances.

The grievance mechanism aims to handle complaints in a way which is sympathetic, fair and efficient and which encourages informal conciliation, facilitates early resolution, maintains individual privacy, confidentiality and permits useful feedback

Procedure:

- The three boxes are opened at 1.30 pm on every Monday in presence of chairman of students council and the grievance and cell co ordinators
- Letters are numbered and registered in complaint register at the principal's office
- Depending upon the nature of complaint , the grievances referred to the concerned authorities .
- The action taken report (ATR) is submitted within a week's and the information is passed on the concerned person
- Complaints relating to sexual harassment is dealt by the respective committee
- All the suggestions given will be discussed in management meeting and implemented accordingly
- Committee :
High level of confidentiality and accountability will be maintained with regards to all the issues represented
- Also a open register kept for parents to record the suggestion and grievances is kept and maintained at the college
- Open communication register maintained separately for faculty and students helps to bridge information relating to leave , permission, on duty , particulars to seal matters arising from regular college activities
- Regular staff meetings which is recorded in the register to discuss students grievances faculty views , class coordinator views and matter to be discussed with parents also helps to minimize grievances and offers solution of have to implement facilities further.
- Also grievances from course completed students feedback is taken for example, to conduct more hands on training workshops provide internship at government medical college and hospitals where worked out and efforts are taken to give internship training at government Rajiv Gandhi general hospital Chennai - 3 and Stanley government general hospital Chennai -1 respectively

